



LET'S MAKE IT CLEAR TO USE

EASY TO USE MANUAL GUIDE

TipaTech LotusDY
Next-Gen Under-Sink
Water Purifier



TAP PRIO RITY

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Introduction

Congratulations on your purchase of the TipaTech LotusDY.

TipaTech is proud to present an advanced, eco-friendly under-sink water filtration system designed to support cleaner, better-tasting water for everyday use.

Starting today, you can upgrade your kitchen with the LotusDY water purifier—an innovative solution engineered for efficient water treatment, sustainable use, and responsible resource consumption, offering a practical, economical, and environmentally conscious approach to household water filtration.

!!It is TOP PRIORITY to register your product and activate the warranty!!

!!warranty QR code either on the box, the product or find the warranty form at!!

!!www.TipaTech.com!!

Specifications

Water source: Municipal water / chlorinated and approved for drinking by the regulatory authorities

Operating Conditions: Temperature: 41°F to 122°F (5°C to 50°C), Ambient Humidity: Below 90%

Filter Body Dimensions: Height: 14.76" (37.5cm), Diameter: 5.90" (15cm)

Complete Device Dimensions: Height: 15.74" (40cm), Diameter: 5.90" (15cm)

Device Weight (without water): 6.17lb (2.8kg)

Package Weight (device + accessories): 11.02lb (5kg)

Water Capacity Weight: 5.95lb (2.7kg)

Total Weight (device + water): 12.12lb (5.5kg)

Purified Water Flow Rate: 0.5 gallons (1.9 liter) /minute

Average Lifespan: Up to 1,056.68 gallons (up to 4,000 liters)

Operating Pressure: 21.75-58.01psi (1.5-4bar)

Kit Contents

- Main Shut-Off Valve **(1)**
- Pressure Reducer **(2)**
- Flood-Stop Safety Valve **(3)**
- Filter Head **(5)**
- LotusDY Cartridge **(6)**
- Hydro-Nator (HRW) Generator **(7)**
- Air-Release & Gas Trapper **(8)**
- Lotus Post Filter **(11)**
- Dispensing Handle **(12)**
- Premium Stainless-Steel Dispensing Faucet **(13)**

Accessories

- Angle Quick Connector $\frac{1}{4}'' \times 5/16''$ **(4)** - 4pcs
- Straight Quick Connector (F/F) $\frac{1}{4}'' \times \frac{1}{4}''$ **(9)** – 3pcs
- Angle Quick Connector (F/F) $\frac{1}{4}'' \times \frac{1}{4}''$ **(10)** – 2pcs
- $\frac{1}{4}''$ Tubing – 6.56 ft. – 1pc
- Mounting Base – 1pc
- Hydro-Nator O-Retaining Clip – 1pc
- Omega Post Filter Retaining Clip - 1pc
- Round Sponge – 2pcs

Unpacking

- Carefully open the box
- Verify all parts are included
- Inspect components for damage

*****Please read these instructions carefully and follow each step to ensure proper installation of the system*****

Important Notes

Please follow these safety guidelines:

- *This system should be installed by authorized and qualified personnel only.
- *Maintenance and service should be performed exclusively by authorized and qualified technicians.
- *Prior to installation, please verify that all components are present and undamaged.
- *Before screwing any parts into these threaded openings, properly warp layers of Teflon tape to ensure a proper seal. If a part has already been installed, unscrew it gently, apply the Teflon tape, and then reassemble.
- *If using a wrench is needed, tighten gently to avoid damaging or cracking any components.
- *Keep the system out of reach of children. Children must not operate the system without adult supervision.
- *In the event of a malfunction, immediately close the water inlet valve. Do not leave the system running if an error is detected.
- *Water production output is influenced by inlet water quality, pressure, and temperature. Suboptimal conditions may result in reduced flow rate.

- *The pressure reducer supplied with the system is designed to reduce pressure to 58.01psi or below. Exceeding this working pressure may bypass the pressure reducer and cause damage to the system. In such a case, the system warranty will be void.
- *Under no circumstances should the polish filter be closed or sealed on both ends after use.
- *If leaving the house for two days or more, ensure to shut off the Main Shut-Off Valve feeding the system.

Attention!

Installation Site Conditions:

- *Choose an installation site that is clean, dry, and well-ventilated.
- *Avoid placing the system in areas exposed to:
 - Direct sunlight
 - High humidity
 - Flammable materials or explosives
 - Unstable or unsafe electrical equipment
- * Do not disassemble the system. Doing so may cause leaks or permanent damage.
- * Operate the system only within the recommended temperature range of 41°F to 122°F
- * Use only original accessories and components supplied by the manufacturer.
- * Repairs maintenance and assistance must be performed exclusively by qualified professionals.

Caution!

Before drilling into any surface, confirm that there are no concealed water pipes, gas lines, or electrical cables to avoid risk of damage or injury.

Installation Instructions

1. Turn off the cold-water supply and disconnect the inlet water line.
2. Install the Main Shut-Off Valve **(1)**.

Before threading the component, wrap it with at least 15 layers of Teflon tape to avoid leaking.

3. Connect the $\frac{1}{4}$ " tubing to the Main Shut-Off Valve. Ensure the end of the tubing is cut straight before connecting it. Leave the tubing length according to the installation layout.

[How to Prevent Leaks at the Main Shut-Off Valve](#)



Pressure Reducer

4. Cut the tubing straight and connect it to the Pressure Reducer **(2)** using its Quick Connector (F/F) $\frac{1}{4}$ ". Double-click the tube into the connector to attach them securely.

Ensure the reducer is installed according to the flow-direction arrows marked on its body.

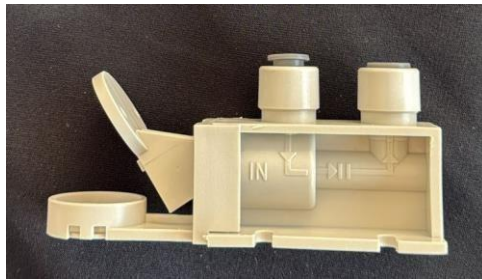
5. Connect the tubing to the Quick Connector (F/F) $\frac{1}{4}$ " outlet of the Pressure Reducer by double-clicking until fully secured.



Flood-Stop Safety Valve

6. Cut the tubing straight (**make sure to leave it long enough so it will reach the bottom**) and connect it to the inlet of the Flood-Stop Safety Valve **(3)** using its quick connector (F/F) ¼". Double-click the tube into the connector to attach them securely.
7. Connect the tubing to the Flood-Stop Safety Valve's quick connector (F/F) ¼" outlet by double-clicking until fully secured.

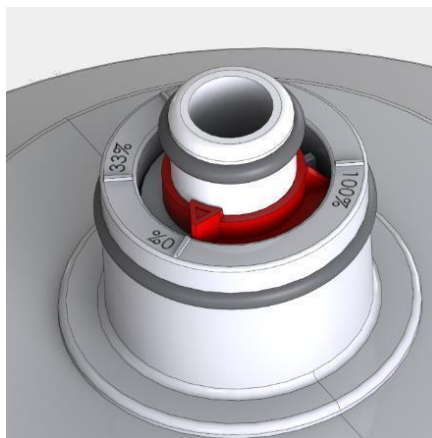
Ensure the tubes are installed according to the flow-direction arrows marked on the stopper body.



[!\[\]\(6605b201d6f14d9b3bcb8ab5f274d107_img.jpg\) Flood-Stop Safety Valve – How It Works](#)

Magnesium Calibration Button

8. Make sure the Magnesium Calibration Button on top the LotusDY Filter **(6)** is set between 20% to 33% (the regulator is pre-set by the manufacturer according to your region).



9. Place the Filter Head (5) on top of the LotusDY Cartridge (6), press it down gently and rotate it clockwise until it is fully locked in place. Ensure the connection is properly sealed.
10. Slide the Mounting Base onto the filter's body until it is fully seated in its designated position at the top of the filter.



11. Connect an Angle Quick Connector $\frac{1}{4}'' \times 5/16''$ (4) to each side of the Filter Head (5) on top of the LotusDY by double-clicking until fully secured. Ensure each connector is fully inserted and properly seated, with no gap remaining.

[!\[\]\(5ebcf382a6ee952d6c5b8b948415801e_img.jpg\) How to Install the Connectors on the LotusDY Filter Head](#)

12. Cut the tubing coming out of the Flood-Stop Safety Valve straight (**use the tubing carefully to ensure sufficient length remains for the rest of the installation**). Connect it to the Angle Quick Connector $\frac{1}{4}'' \times 5/16''$ (4) that attached to the inlet of the Filter Head by double-clicking until fully secured. Ensure the connector is fully inserted and properly seated, with no gap remaining.
13. Connect the tubing to the Angle Quick Connector $\frac{1}{4}'' \times 5/16''$ (4) that attached to the outlet of the Filter Head by double-clicking until fully secured. Ensure the connector is fully inserted and properly seated, with no gap remaining.

[!\[\]\(e10773081adcaeab632f9dd4c8931cd5_img.jpg\) How to Prevent Leaks When Quick Connector Is Used](#)

Premium Stainless-Steel Dispensing Faucet

14. Select an existing hole in the countertop for the Premium Stainless-Steel Dispensing Faucet (13). If no hole is available, drill a $3/4''$ diameter hole.
15. Insert the faucet, ensuring that a rubber gasket is positioned above the hole, followed by the stainless-steel plate to secure the seal. Tighten the faucet firmly from underneath the sink to prevent water from leaking from the top surface of the countertop into the kitchen cabinet.

16. Before connecting the three faucet tubing lines to the system tubing, ensure that you identify the color coding and connect accordingly. The water coming from the LotusDY Filter/Hydro-Nator connects to the red tubing; the blue tubing connects to the inlet of the Post Filter and the white tubing connects to the water outlet of the Post Filter.
17. Secure the three Straight Quick Connectors (F/F) $\frac{1}{4}$ " $\times$ $\frac{1}{4}$ " **(9)** to the faucet inlet ports under the sink by double-clicking until fully connected. Ensure the connectors are fully inserted and properly seated, with no gap remaining.



Hydro-Nator (HRW) Generator

18. Connect an Angle Quick Connector $\frac{1}{4}$ " $\times$ $\frac{5}{16}$ " **(4)** to the Hydro-Nator side inlet by double-clicking until fully secured. Ensure the connector is fully inserted and properly seated, with no gap remaining.
19. Connect an additional Angle Quick Connector $\frac{1}{4}$ " $\times$ $\frac{5}{16}$ " **(4)** to the Hydro-Nator bottom outlet by double-clicking until fully secured. Ensure the connector is fully inserted and properly seated, with no gap remaining.
20. Cut the tubing coming out of the outlet of the Filter Head straight and connect it to the Angle Quick Connector **(4)** located on the side of the Hydro-Nator. Push the tubing in with a double-click until it is fully seated and securely locked.
21. Connect the tubing to the bottom outlet Angle Quick Connector **(4)** of the Hydro-Nator by double-clicking until fully secured.

[!\[\]\(8b57f0e15e7dda24cf9977561475f640_img.jpg\) How to connect the Hydro Nator Generator](#)

Caution: Leave sufficient tubing length and slack between the Filter Head **(5)** and the Hydro-Nator **(7)** to allow for proper installation without placing stress on the tubing or connectors. Do not bend, twist, stretch, or kink the tubing, as this may cause pressure buildup, damage to the tubing or connectors, or cracking.

22. Install the Hydro-Nator O-Retaining Clip onto the Mounting Base positioned at the top of the filter.
23. Attach the Hydro-Nator Generator beneath the O-Retaining Clip. Then, from the upper side of the O-Retaining Clip, manually assemble the Air-Release & Gas Trapper **(8)** onto the top of the Hydro-Nator Generator **(7)**. Ensure that the rubber gasket seated inside the Air-Release unit is properly positioned and fully seated in place.

[!\[\]\(b8a72a3753dcf585f9661ac843b3f6db_img.jpg\) How to install Mounting Base and the Retaining Clips](#)



24. Cut the tubing straight, ensuring sufficient tubing length is left, and connect it to the Straight Quick Connector (F/F) $\frac{1}{4}$ " $\times$ $\frac{1}{4}$ " **(9)** attached to the faucet under the sink, on the red line tubing side, by double-clicking until fully secured.
25. Connect the tubing to the Straight Quick Connector (F/F) $\frac{1}{4}$ " $\times$ $\frac{1}{4}$ " **(9)** attached to the faucet under the sink, on the blue line tubing side, by double-clicking until fully secured.
26. Connect the end of the tubing to the Straight Quick Connector (F/F) $\frac{1}{4}$ " $\times$ $\frac{1}{4}$ " **(9)** attached to the faucet under the sink, on the white line middle tubing, by double-clicking until fully secured.

Now it's time to flush the LotusDY

Note: Thoroughly flush the LotusDY filter for **at least 35 minutes** before installing the Lotus Post Filter. Insufficient flushing may cause the Lotus Post Filter to become partially or fully clogged. Clogged Lotus Post Filters are **not covered under warranty** and must be replaced with a new filter at the installer's

27. Turn on the cold-water supply gradually using the Main Shut-Off Valve **(1)**.
28. Open the Dispensing Handle **(12)**.
29. Leave the water running for at least 35 minutes to flush the system until the water comes out totally clear. If needed, continue flushing in additional 10-minute intervals until clarity is achieved.
30. Turn off the cold-water supply line using the Main Shut-Off Valve **(1)**

Lotus Post Filter

31. Install the Angle Quick Connectors (F/F) $\frac{1}{4}$ " $\times$ $\frac{1}{4}$ " **(10)** onto the inlet and outlet ports of the Lotus Post Filter **(11)**. Push each connector into place with a double-click until fully secured. Ensure the connectors are fully inserted and properly seated, with no gap remaining.



32. Cut the tubing coming from the blue-line side of the faucet under the sink straight. Ensure sufficient tubing length is left on both sides of the cut to allow for proper connection without placing stress on the tubing.
33. Connect the tubing coming from the blue-line side of the faucet under the sink to the Angle Quick Connector (F/F) $\frac{1}{4}$ " $\times$ $\frac{1}{4}$ " **(10)** attached to the inlet of the Lotus Post Filter **(11)** by double-clicking until fully secured. **Ensure the connection follows the flow-direction arrows marked on the filter body.**
34. Connect the tubing coming from the center white-line tubing of the faucet under the sink to the Angle Quick Connector (F/F) $\frac{1}{4}$ " $\times$ $\frac{1}{4}$ " **(10)** attached to the outlet of the Lotus Post Filter **(11)** by double-clicking until fully secured. **Ensure the connection follows the flow-direction arrows marked on the filter body.**
35. Install the Omega Post Filter Retaining Clip onto the Mounting Base positioned at the top of the LotusDY filter.

36. Attach the Lotus Post Filter to the Omega Post Filter Retaining Clip.

The Lotus Post Filter must be installed in a vertical position, with the water inlet connection at the bottom and the water outlet connection at the top.



Caution: Ensure there is sufficient slack on both sides of the Lotus Post Filter tubing to prevent strain on the plastic tubing and connectors. Do not bend, twist, or kink the tubing, as this may cause pressure buildup, damage to the tubing, or cracking.

Note: If any leak appears after turning the cold-water supply back on at the end of the installation, gently unscrew the fittings from the Lotus Post Filter, apply additional Teflon tape, and reassemble.

Now it's time to flush the Post Filter

37. Turn on the cold-water supply gradually using the Main Shut-Off Valve **(1)**.

38. Open the Dispensing Handle **(12)**

39. Leave the water running for at least 15 minutes to flush the system until the water comes out totally clear. If needed, continue flushing in additional 5 minutes until clarity is achieved. This step will prevent clogging the Lotus Post Filter.

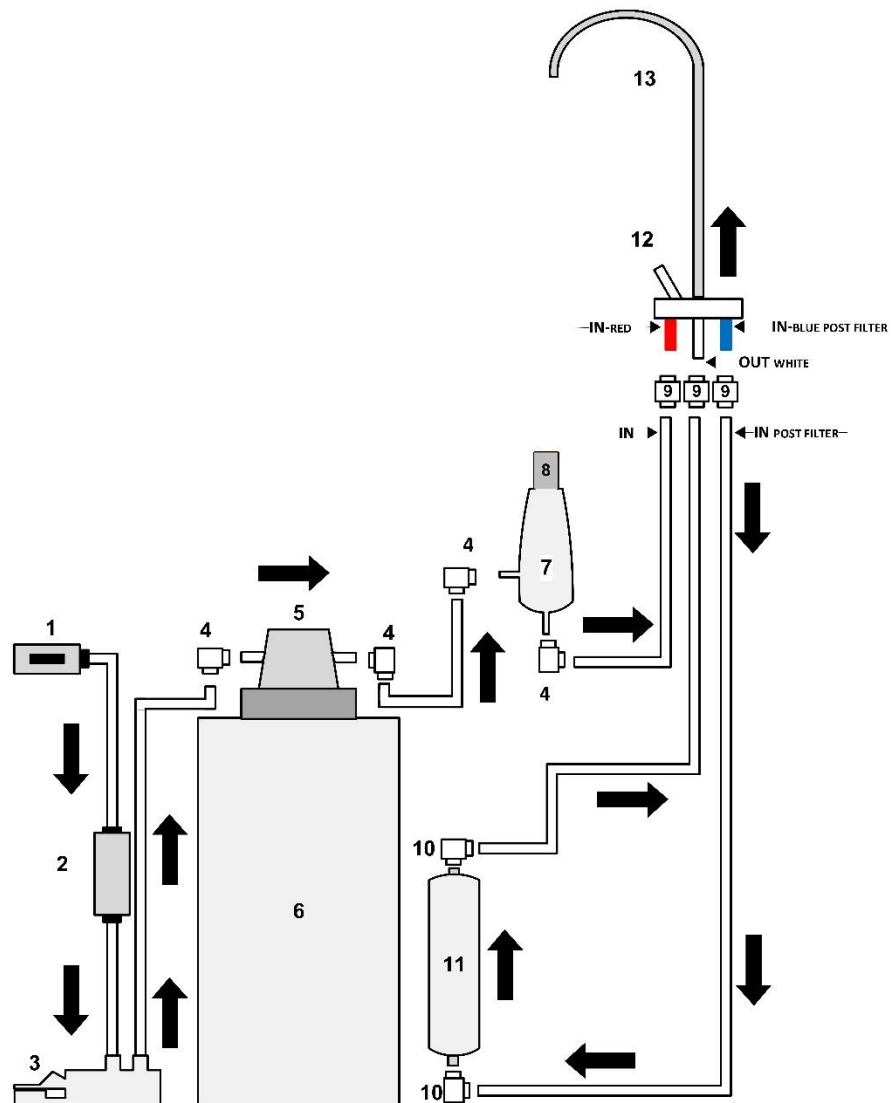
Note: Nano-Bubbles will appear in the water at the end of this process. This is a normal and healthy process. The bubbles will disappear within a few seconds after the water is dispensed.

Note: When turning on the cold-water supply, check that there are no leaks from the fittings. If any leak is detected, immediately shut off the Main Shut-Off Valve, repair the leak, and only then proceed with flushing the system procedure.

40. Use a measuring container to verify that the water flow rate does not exceed 0.5 gallons (1.9 liter) per minute. If required, adjust the flow rate using the Main Shut-Off Valve installed in Section 1. Maintaining this flow rate ensures optimal filtration performance.
41. Once all system components are in place, secure the Flood-Stop Safety Valve **(3)** as close as possible to the LotusDY filter.
42. Open the round cover of the Flood-Stop Safety Valve **(3)**, insert the round sponge to its designate place and close it back. Keep the extra sponge in case replacement is needed in the future.



LotusDY Installation – Flow Diagram



TAP Priority - Regular Maintenance Guide

To keep your filtration system running at its best, follow these simple maintenance steps:

A. Cartridge Replacement

Replace the LotusDY Filter cartridge every 6 to 12 months, or every 1,050 gallons (whichever comes first), depending on local water quality.

B. Lotus Post Filter Replacement

Replace the Lotus Post Filter every 6 to 12 months, or every 1,050 gallons (whichever comes first), depending on local water quality.

C. Gas Trapper Replacement

The Gas Trapper should be replaced once a year.

To do so, simply unscrew the old one and screw the new one into place on top of the Hydro-Nator. Do not use any tools.

Important Maintenance Guidelines

General

- * Maintenance must be performed by qualified personnel in accordance with the manufacturer's instructions.
- * Once a year, inspect all connections and clean the equipment's inlet tubing.
- * Once a year, bend the tubing and check its elasticity. If the tubing feels dry or brittle, replace it immediately to prevent bursting and unintended activation of the Flood-Stop Safety Valve.

Filter Replacement

- * It is essential to flush the system by allowing water to run through it before use. The flushing procedure must be performed separately after replacing the LotusDY filter cartridge and again after replacing the Lotus Post Filter to avoid clogging the system.
- * The filter's lifespan will vary based on water quality, usage time, seasonal conditions, mineral adjustment settings, and geographic area.

Machine Cleaning

- * Do not use soap, detergent, or volatile cleaning agents such as thinners, gasoline, or alcohol. These substances can cause surface cracks or discoloration.
- * Clean the outer surface of the machine using only water.
- * Do not disassemble the system during cleaning.

How to Replace the LotusDY Cartridge

1. Place paper towels or a cloth under the work area during replacement to absorb any water released from the filter and prevent accidental activation of the Flood-Stop Safety Valve.
2. Turn off the cold-water supply connected to the system using the Main Shut-Off Valve **(1)**.
3. Open the Dispensing Handle **(12)** to release pressure from the system.
4. Disconnect the Angle Connector $\frac{1}{4}'' \times 5/16''$ **(4)** from both sides of the Filter Head **(5)** by gently pushing in the ring located on the connector head and pulling the connector out. It is recommended to perform this step carefully using a screwdriver, as shown in the attached video.

[!\[\]\(cb81769881af651ccb735a5045b47375_img.jpg\) How to Disconnect a Quick Connector Using a Screwdriver](#)

5. Gently press the Filter Head downward and rotate it counterclockwise to disconnect the used filter cartridge.
6. Remove the protective cap from the new filter cartridge.
7. Remove the complete Mounting Base assembly, including all attached components, from the top of the existing LotusDY filter cartridge, and install it onto the new LotusDY filter cartridge.
8. Align the new filter cartridge with the filter head.
9. Gently press the Filter Head downward and rotate it clockwise to connect the new filter cartridge. Ensure the filter head is fully closed and properly seated to prevent leaks.
10. Reconnect both Angle Connectors $\frac{1}{4}'' \times 5/16''$ **(4)** to the inlet and outlet of the Filter Head **(5)**. Ensure the connectors are fully inserted and properly seated, with no gap remaining.

[!\[\]\(dfc59eaff22f8544bedb238cca58d143_img.jpg\) How to Install the Connectors on the LotusDY Filter Head](#)

11. Carefully remove the Lotus Post Filter from the Omega Post Filter Retaining Clip.
12. Disconnect the Angle Quick Connectors (F/F) $\frac{1}{4}'' \times \frac{1}{4}''$ **(10)** from the inlet and outlet ports of the Lotus Post Filter **(11)** by gently pushing in the ring located on the connector head and pulling the connector out. It is recommended to perform this step carefully using a screwdriver, as shown in the attached video.

[!\[\]\(d4e92a70a184987c4cee61bbacf99330_img.jpg\) How to Disconnect a Quick Connector Using a Screwdriver](#)

13. Disconnect the blue-line tubing from its current Angle Quick Connector by pushing in the ring located on the connector head and pulling the tubing out. Then connect it to the Angle Quick Connector previously removed from the Lotus Post Filter outlet, connected to the center white-line tubing, as shown in the video.

[!\[\]\(2b0f02b4a70afa75816b328a8d32ffe7_img.jpg\) Post Filter Bypass for LotusDY Flushing](#)

Now it's time to flush the LotusDY

Note: Thoroughly flush the LotusDY filter for **at least 35 minutes** before installing the Lotus Post Filter. Insufficient flushing may cause the Lotus Post Filter to become partially or fully clogged. Clogged Lotus Post Filters are **not covered under warranty** and must be replaced with a new filter at the installer's

14. Turn on the cold-water supply gradually using the Main Shut-Off Valve **(1)**.
15. Open the Dispensing Handle **(12)**.
16. Leave the water running for at least 35 minutes to flush the system until the water comes out totally clear. If needed, continue flushing in additional 10-minute intervals until clarity is achieved.
17. Turn off the cold-water supply line using the Main Shut-Off Valve **(1)**.

Now it's time to place the new Lotus Post Filter

1. Disconnect the blue-line tubing from the Angle Quick Connector to which both the blue-line tubing and the center white-line tubing of the faucet under the sink are connected by pushing in the ring located on the connector head and pulling the tubing out.
2. Reconnect the blue-line tubing to its original Angle Quick Connector (F/F) $\frac{1}{4}'' \times \frac{1}{4}''$ **(10)** by double-clicking until fully secured. Ensure the tubing is fully inserted and properly seated, with no gap remaining.
3. Install the Angle Quick Connectors (F/F) $\frac{1}{4}'' \times \frac{1}{4}''$ **(10)** onto the inlet (blue-line tubing) and outlet (center white-line tubing) ports of the new Lotus Post Filter **(11)**. Push each connector fully into place with a double-click until securely locked. Ensure the connectors are fully inserted and properly seated, with no gap remaining. **Install the connectors in accordance with the flow-direction arrows marked on the filter body.**

[!\[\]\(0d12326490dcf2fb15b925ccac8d3f27_img.jpg\) Removing the Bypass and Reconnecting the New Post Filter After Flushing the LotusDY](#)

4. Attach the new Lotus Post Filter to the Omega Post Filter Retaining Clip.
The Lotus Post Filter must be installed in a vertical position, with the water inlet (blue) connection at the bottom and the water outlet (white) connection at the top.

Caution: Ensure there is sufficient slack on both sides of the Lotus Post Filter tubing to prevent strain on the plastic tubing and connectors. Do not bend, twist, or kink the tubing, as this may cause pressure buildup, damage to the tubing, or cracking.

Now it's time to replace the Gas Trapper

1. Hold the Air-Release & Gas Trapper **(8)** mounted on the Hydro-Nator Generator **(7)** and unscrew the old Gas Trapper unit. Screw the new one into place. Do not use any tools.



Now it's time to flush the Post Filter

1. Turn back on the cold-water supply gradually using the Main Shut-Off Valve **(1)**.

Note: When turning on the cold-water supply, check that there are no leaks from the fittings. If any leak is detected, immediately shut off the Main Shut-Off Valve, repair the leak, and only then proceed with flushing the system procedure.

2. Leave the water running for at least 15 minutes to flush the system until the water comes out totally clear. If needed, continue flushing in additional 5 minutes until clarity is achieved. This step will prevent clogging the Lotus Post Filter.

Note: Nano-Bubbles will appear in the water at the end of this process. This is a normal and healthy process. The bubbles will disappear within a few seconds after the water is dispensed.

3. Use a measuring container to verify that the water flow rate does not exceed 0.5 gallons (1.9 liter) per minute. If required, adjust the flow rate using the Main Shut-Off Valve **(1)**. Maintaining this flow rate ensures optimal filtration performance.
4. Ensure the LotusDY Filter is properly installed in its position, seated securely adjacent to the Flood-Stop Safety Valve **(3)**.
5. The system is now ready for use.

By following this guide, you ensure a smooth installation process, optimal performance, and the highest water quality from your LotusDY Under-Sink Water Purifier.

Troubleshooting

MALFUNCTION	POSSIBLE CAUSES	SOLUTIONS
Very little or no water flow	The tube is bent	Straighten or reposition the tubing
	The water inlet Main Shut-Off Valve is closed	Open the water inlet Main Shut-Off Valve
	The main water supply is turned off	Wait for the main water supply to resume
	Flood-Stop Safety Valve stopped the water flow	Turn off the Main Shut-Off Valve. Find and fix the leaking source. Dry the filter surrounding. Close the Flood-Stop Safety Valve and turn back on the Main Shut-Off Valve to ensure there is no leaking. Insert a new round sponge to its designate place and close it back
	Water may be excessively contaminated or non-compliant.	We advise to contact your local water supplier to verify that the water meets applicable regulatory standards. If necessary, install appropriate pre-treatment based on your local water quality conditions.
	The LotusDY filter was not flushed for at least 35 minutes as instructed in this manual before installing the Lotus Post Filter, causing the Lotus Post Filter to become clogged.	A new Lotus Post Filter is required. Before installing it, thoroughly flush the LotusDY filter according to the flushing instructions in this manual. Then install the new Lotus Post Filter.

Abnormal water taste	The system has not been used for an extended period	Run water through the system for at least 5 minutes before use
	Poor incoming water quality, filter cartridge is overdue for replacement	Replace the filter cartridge and the Lotus Post filter
Water leakage	Improperly installed fitting or gasket	Turn off the Main Shut-Off Valve. Disconnect the fittings at the leak source. If it is a threaded connection, apply several wraps of Teflon tape around the threads and carefully re-tighten the connection. If it is a quick connector, ensure the tubing is cut straight, fully inserted, and properly seated, with no gap remaining.
	Improperly installed fitting or gasket	Contact technical support for inspection and replacement of the faulty part
White water (Hydrogen rich water)	Nano-Bubbles appears in the water	This is a normal process. The bubbles will disappear within a few seconds after the water is dispensed
Leak under the Air- Release	The O-ring is not seated Properly.	Remove the Air-Release by unscrewing it, properly reposition the O-ring gasket inside it, and then reassemble the Air-Release.
Chlorine taste or odor appears in the water	The inlet and outlet connections have been installed in reverse	Verify and correct the direction of water flow. Ensure the inlet and outlet ports are properly connected according to the installation diagram

The LotusDY Under-Sink Water Purifier

have been

Tested and Certified by

